

Fear Free Coordinator Job Description:

The Fear Free Coordinator (FFC) is responsible for overseeing all aspects of the Fear Free handling, including daily care and enrichment, as well as staff and volunteer training. The FFC assures that processes are in the best interests of the animals and people of our community. The FFC serves as a trainer, role-model, and mentor to staff for providing outstanding care to Caring Animal Hospital patients.

The Fear Free Coordinator is responsible for:

- Training new staff on Fear Free restraint techniques, applications, and procedures.
- Developing videos to aid in the training of above skills.
- Developing videos for training basic behavior talks and restraint.
- Updating all staff yearly on new or changed Fear Free applications/procedures.
- Maintain a SOP on Fear Free information for new staff members, updating as needed.
- Getting staff members Fear Free certified (1-2 per year)
- Keeping track of certified staff's renewals & continuing education needed yearly.
- Keeping yourself up to date on continuing education needed yearly to stay certified.
- Speaking up when unsafe handling techniques are being utilized, suggesting appropriate solution for the situation.
- Work with staff responsible for employee quarterly check-ins to discuss understanding/issues with Fear Free techniques. Document & make suggestions to improve.
- Maintaining Fear Free supplies: keeping appropriate quantity on hand, checking for defects in handling equipment, report need for replacements/shortages to inventory manager for ordering. THIS INCLUDES SPECIAL TREATS NEEDED FOR USE IN HOSPITAL.
- Monitoring staff to insure follow through of our Fear Free procedures and methods.
- Come up with creative solutions for poor follow through and monitor results.
- Recommending and demonstrating new fear free supplies and training staff on their use.